### DDCE-VII-S-(5yr)IMBA-32(MCSD) R&B

## 2018

Full Marks : 70

Time : As in the programme

The figures in the right-hand margin indicate marks. Answer questions from all section as directed therein.

#### SECTION-A

Answer any three:

12×3=36

31

- 1. Write a note on the functions and principles of written communication.
- 2. Discuss the essentials of Resume writing.
- 3. Discuss various types and structure of reports.
- 4. Write a job application (cover letter) to J K Cements, enclosing a CV for the vacancy of senior manager.
- 5. Assume that as the Sales Officer, Lodhi Mattresses, Ajmer, you have received a complaint from a local dealer complaining about the poor quality of the products. Write a reply providing suitable details for your acceptance or refusal of the claim.

[Turn over]

#### **SECTION-B**

Answer any three:

8×3=24

- .6. What are the points to be followed or kept in mind when participating in group discussion?
- 7. Mention the attributes that the employer looks for during a job interview.
- 8. Draft a notice for an urgent meeting to be held at the registered office of the company at particular date and time.
- 9. What are the strategies to be used in a group discussion?
- How to make an advertisement attractive? Draft an advertisement to sell your 15 years old house which is 8 kms away from the highway.

#### SECTION-C

(31

Answer any two:

 $5 \times 2 = 10$ 

- 11. What do you mean by etiquettes?
- 12. What is a resume?
- 13. Write a short note on agenda.
- 14. Define memo.

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#### **GROUP-D** Assignment

#### Paper-32 (MCSD)

Answer any two:

Word limit : 300

- 1. Explain the process of communication. State its barriers with examples.
- 2. How can you be a good writer? Discuss the various principles of good writing.
- 3. What is the importance of audience in the process of communication?
- 4. Elaborate the basic principles of writing an advertisement copy.
- 5. Write an official memo intimating the launch of a new product.

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## <u>DDCE - VII - S - (5Yr.) -</u> IMBA - 33 - (BECG) - R & B

# 2018

## Full Marks - 70 Time - As in the Programme

The questions are equal value. Answer questions from all Section as directed therein.

### Section-A

#### Answer any THREE :

#### [12×3=36

- 1. Define Business Ethics. Discuss its nature, concept and significance.
- 2. "A business can be successful only when it becomes ethical". Do you agree ? Justify.
- 3. Define ethical corporate behavior. Discuss its characteristics and its essence.
- 4. Define ethical Leadership. Discuss the characteristics required to become an ethical leader.

[ Cont...

5. Discuss on the ethical dilemmas which an organization of 21st century faces. Substantiate it with example.

### Section – B

### Answer any THREE :

### [8×3=24

- Is social responsibility of business important ?
  What role does corporate governance play in discharging this responsibility ?
- Discuss the significance of ethics in Information technology in context to cyber marketing and crime.
- 3. Discuss the significance of ethics in Marketing in context to advertisement.
- 4. What are the key issues of environmental ethics ? Discuss its impact on an organization.
- 5. Women empowerment has gone a long way to fight against gender ethics. Comment.

[ Cont...

## [3] | <u>Section – C</u>

#### Answer any TWO :

[5×2=10

- 1. Write short notes on any TWO:
- (a) Gender Ethics.
- (b) Ethical Leadership.
- (c) Social Responsibility of Business.

#### <u>Group – D (Assignment)</u>

Answer any TWO : (Word Limit : 300)

- Define business ethics and discuss its various challenges.
- 2. Write a note on values and ethics.
- 3. Why ethical decision making is essential, explain.
- 4. Why should marketers worry about ethics ?
- 5. Define Social responsibility of Business. Explain its advantages to the society.

## <u>DDCE - VII - S - (5Ŷr.) -</u> IMBA - 33 - (BECG) - R & B

## <u>DDCE - VII - S - (5Yr.) -</u> IMBA - 34 - (IL) - R & B

Full Marks - 70

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Time - As in the Programme

The figure in the right hand margin indicate marks. Answer questions from all Section as directed therein.

## <u>Section – A</u>

Answer any THREE :

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[12×3=36

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- 1. Define who is a workman and what is an Industrial Dispute ? What procedures are available in the Industrial Dispute Act, 1947 to settle industrial dispute ?
- 2. Discuss the provisions of the Factories Act, 1948 relating to safety of industrial workers.

[ Cont...

- Discuss the various benefits and the conditions under which these benefits are available to employees under the ESI Act, 1948.
- 4 Briefly explain the scheme of the Workmen's Compensation Act, 1923 and explain as to why it is called a vital piece of Social Security Legislation.
- 5. Define Trade Union and examine the rights and privileges of registered trade unions under the Trade union Act 1926.

#### <u>Section – B</u>

### Answer any THREE :

#### [8×3=24

- 1. Briefly explain the growth and development of labour legislation in India.
- 2. Why is employee welfare is important ? Explain employee welfare practices in India.
- What is the effect of laws and agreements in consistent with the Contract Labour (Regulation and Abolition) Act, 1970.

[ Cont...

- 4. What do you mean by strike & lockout ? When can a strike and lockout be declared illegal ?
- 5. Enumerate the authorized deductions from the wages of the employed person under the Payment of Wages Act, 1936.

#### Section – C

#### Answer any TWO :

#### [5×2=10

- 1. For what purposes may a member withdraw a certain amount from his provident fund account ?
- 2. Explain the rules of set-on and set-off of allocable surplus.
- 3. What is Gratuity ? Under what circumstances is Gratuity liable to be forfeited ?
- 4. What are the obligations of an employer under the equal remunerations Act, 1976.

#### Group – D (Assignment)

#### Answer any TWO : (Word Limit : 1000)

1. Explain the objective, scope and principle of labor legislation in India.

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## <u>DDCE - VII - S - (5Yr.) -</u> IMBA - 35 - (BCL) - R & B

# 2018

Full Marks - 70

#### Time - As in the Programme

The questions are equal value. Answer questions from all Section as directed therein.

### Section – A

Answer any THREE :

[12×3=36

- 1. Define Indian Contract Act. And discuss the essentiality of it.
- 2. "All Contract are agreement but all agreements are not Contract" Justify.
- 3. Define Quasi Contract. Discuss its characteristics and its essence.
- 4. What is Sales of Goods Act and explain the advantages of it to the Consumer ?
- 5. Discuss the formation of partnership in the business and discuss its advantages and disadvantages.

[ Cont...

#### Section – B

### Answer any THREE :

[8×3=24

- 1. What is Negotiable Instruments Act? Briefly discuss about the dishonor of cheque.
- 2. Discuss the significance of dissolution of a firm.
- 3. Write a note on discharge of Contract.
- 4. What are the key issues of negotiable instrument?
- Compare guaranty and warranty and discuss which is more useful in the point of view of customer.

### Section - C

### Answer any TWO :

[5×2=10

- 1. Write short notes on any TWO:
- (a) Bailment.
- (b) Crossing of Cheques.
- (c) Transfer of Ownership.

[ Cont...

## [3] <u>Group – D (Assignment)</u>

### Answer any TWO : (Word Limit : 300)

- 1. "All contracts are agreements, but all agreements are not contract." Explain.
- Distinguish between bailment and pledge. Explain the rights and duties of Baillie in a contract of Bailment.
- 3. Explain and illustrate the implied condition and warranty in a contract of sale.
- 4. Discuss briefly different modes of dissolution of a partnership firm.
- Distinguish between holder and holder in due course. Discuss the privileges of holder in due course under Negotiable Instrument Act.

## <u>DDCE - VII - S - (5Yr.) -</u> IMBA - 35 - (BCL) - R & B

## <u>DDCE - VII - S - (5Yr.) -</u> IMBA - 36 - (EB) - R & B

# 2018

## Full Marks - 40

Time - As in the Programme

The figure in the right hand margin indicate marks. Answer questions from all Section as directed therein.

### Section-A

### Answer any TWO :

#### [12×2=24

- 1. Trace out the growth of e-business in India over the recent years.
- 2. List and describe the various B2B tools.
- 3. Discuss how Internet and World Wide Web features and services support e-business.
- 4. Give a brief description about the various legal and ethical issues that may arise in e-business.
- 5. Briefly describe some of the popular protocols used over the internent to ensure secured online transactions.

[ Cont ...

## [2]

## Section - B

#### Answer any TWO :

[8:/2=16

- List the advantages and limitations of doing commerce online.
- Explain briefly the components of e-business.
- Explain the role of virtual communities in e-business organization.
- Describe in brief the payment process using credit cards.
- 5. List the essential requirements for safe e-business.

#### Group – D (Assignment)

#### Answer any TWO : (Word Limit : 1000)

- What are the advantages of doing business on internet ? Explain.
- 2. Discuss the different E-Business model in India.
- Discuss the ways of establishing trust and confidence among the customers in E-Business.
- Explain various environmental elements which affects the E-Business.
- Write a brief note on the need and importance of electronic transaction in modern world.

## DDCE - VII - S - (5Yr.) -IMBA - 36 - (EB) - R & B